

## Yes Travel Terms and Conditions

**Prices:** Package Prices: All prices are per person, in US Dollars, and are subject to change, without notice, by currency fluctuation, hotel or airline rate changes, or increase in operational costs, until the total amount of the package price is received by Yes Travel Network.

**Airfare:** The airfare for all packages is not guaranteed with regard to price or availability until paid in full. Times, flights and fares are based on current rates at time of ticketing. These may change without notice. Every effort will be made to obtain the best fares and schedule.

**Exclusions:** Prices do not include gratuities and meals, except where otherwise noted by "included". Nor do they include telephone calls, other personal or incidental items or any other features not listed above.

**City Tax:** Some hotels may charge City Taxes of approximately \$2 per day per room. 4 and 5-star hotels normally charge \$3 dollars per day per room while 2 and 3-star hotels charge \$1 for the same period. These taxes cannot be collected outside of the South American Country. The taxes will be included in your hotel charges and will be payable to the hotel upon check-out.

**Deposit:** A deposit of US\$ 200.00 per person is required to book any package, except Carnival and New Years' packages and other special dates. This deposit is non-refundable for groups. It may be refundable for individual travel if the reservation is cancelled before 72 hours from the date of travel. In this case, a fee of \$50 per person will be assessed. However, since hotels require 100% prepayment for special time periods such as, Carnival and New Years', these specific packages must be paid in full at the time of booking.

**Final Payment:** Full payment is due 60 days prior to date of departure. All packages are subject to price and availability changes until paid in full.

**Forms of Payment:** Cash, checks and all major credit cards are accepted. Personal checks cannot be accepted 21 days or less prior to departure on restricted airfare. All returned checks are subject to a US\$ 35.00 service charge.

**Electronic Commerce (Credit Card Security) :** Credit card privacy is our primary concern. By making your hotel purchase on our secure server, you are protected by Secure Socket Layer (SSL) technology, utilized by most popular browsers, including Netscape and Microsoft Explorer. This technology allows us to use the most advanced encryption tools necessary to protect information transmitted between your computer and our server. Through encryption, the personal information you enter, including your name, address, and credit-card information, is converted into code that is then securely dispatched over the Internet. If you would like to make a Hotel reservation, but would rather provide your credit card and information over the telephone, you may call our reservation center the toll free number below from US/Canada or **Tel: 1-786-221-5840** from another location.

**Revisions and Cancellations:** In the event you need to change your travel plans after booking, certain restrictions may apply. Revision, cancellation and refund policies vary in accordance with hotels and airlines policies. In addition, we reserve the right to charge an administrative fee of at least \$50 per person.

**Carnival, New Year's and Other Special Dates:** The following policy is effective for all Carnival related travel: If the land portion of the package is canceled prior to

November 30, 2004, an 80% refund can be applied for. While, if cancellation occurs prior to December 31, 2004, a 60% refund can be applied for. Thereafter, no refund can be processed. The following policy is in effect for all New Years' related travel: If the land portion of the package is canceled prior to October 31, 2004, an 80% refund can be applied for. While, if cancellation occurs prior to November 30, 2004, a 60% refund can be applied for. Thereafter, no refund can be processed. Additionally, all amounts paid toward airfare travel during these time periods are not refundable and not transferable. Please inquire with your travel consultant at the time of booking for details of these restrictions and other restrictions. There are certain dates such as Congresses that are also included in the above special conditions, so please consult us at time of booking.

**Refunds:** Refunds of unused air transportation, if applicable are subject to carrier tariff rules. In all cases, cancellation fees will apply. Unused purchased hotel and ground options may be refundable under certain circumstances beyond our control. All requests for refunds must be made in writing 30 days prior to of travel and must include any unused vouchers. Refund policies can vary by hotel and airline. Some departure dates may have special minimum stay and refund policies for reservations during certain peak travel times in addition to the normal policies. (Please see "Carnival, New Year's and Other Special Dates" above). Other restrictions may apply. Please inquire at time of booking.

**Travel Insurance:** Yes Travel Network strongly recommends the purchase of travel insurance. Please inquire as to cost and coverage at time of booking. Travel Insurance is not provided by Yes Travel Network.

**Tickets and Vouchers:** Travel documents will be mailed to you 21 days prior to departure. If expedited delivery of documents is necessary, additional charges will be incurred by passenger. If reservations are made less than 45 days prior to departure, documents will be mailed upon receipt of full payment, but in no event earlier than 30 days prior to departure. For reservations made less than 21 days prior to departure, documents will be sent immediately upon receipt of full payment and an express delivery fee will apply. Please check your documents when you receive them. Lost, stolen or destroyed tickets or vouchers cannot be replaced or refunded.

**Confirmation:** It is important to confirm flights with the airline prior to departure. For domestic flights, 24 hours is recommended. For international flights, 72 hours is mandatory. Failure to confirm international flights or to use any portion of the reservation may result in automatic cancellation for all continuing and return flights.

**Check-in Requirements:** It is important to arrive at the airport at least 2 hours prior to departure for all domestic flights and 3-4 hours prior to departure for international flights.

**Documents:** A valid Passport will be required for international travel. For domestic travel, picture ID is required. US passport holder needs a Visa to enter Brazil. Please visit our visa page to get more information as well as to download visa forms. For some packages, inoculation is recommended.

**Responsibility:** Yes Travel Network acts only as an agent for the passenger and cannot be held responsible for services provided by airlines, hotels or any other supplier. Yes Travel Network can not be held liable for any injuries, damages or losses caused to any traveler in connection with terrorist activities, social or labor unrest, mechanical failures, climate conditions, criminal acts or any other condition outside Yes Travel Network's control.